



# JOB ADVERTISEMENT

Live connected.

## *Transformation! Change! Technology!*

Transformation and change are the key words being echoed within Botswana Telecommunications Corporation Limited (BTC) at the moment. Opportunities for employment exist within BTC for dynamic individuals with a desire to work in a fast-paced technology driven environment.

### REVENUE ASSURANCE ANALYST

Reporting to the Revenue Assurance Manager, you will identify and prevent revenue leakage activities and evaluate controls across all revenue assurance activities as well as monitor compliance. You will assist in closing revenue leakages for BTC for realisation of revenue and review business cases of new products and advising on pricing.

You will perform discount and refund audits and assist in the reduction of the BTC debt book by ensuring adherence to the credit policy and reviewing the dispute ratio. You will Review key performance indicators (KPI) for level of rebates for unmet service level agreements/Quality of Service (SLA's/QoS) by ensuring adherence to contract obligations in terms of outage payouts for BTC as a Supplier and Customer.

You will perform Revenue Assurance Awareness across BTC and perform periodic reviews of Revenue Assurance documents.

The ideal candidate should have a Degree in Accounting, and/ or Business Administration, and/or Information Technology supported by 5 years' experience in Revenue Assurance, Fraud Management and/or Telecommunications. They should have Professional Enterprise Risk Management Certification and knowledge of Structured Query language (SQL). Membership of a professional revenue assurance association, e.g. Global Revenue Assurance Professional Association (GRAPA) is compulsory.

**Remuneration:** The Company offers a competitive compensation package, commensurate with qualifications, skills and experience.

If you have the above capabilities kindly send your application, latest CV and certified copies of certificates and Identity documents to: [recruitment@btc.bw](mailto:recruitment@btc.bw), Attention: Head of HR Partnering & Rewards, P.O Box 700 Gaborone.

**NB:** We respond to shortlisted candidates only. Kindly note that BTC will not receive hand delivered applications due to the on-going Covid 19 pandemic.

**CLOSING DATE:** 10<sup>th</sup> August 2021