

POSITION: Network Management Centre Manager

REPORTS TO: Head of Network Operations

OBJECTIVE OF THE POSITION

- To monitor and report on round-the-clock network performance.
- Manage, coordinate & communicate all changes in BTC network with key stakeholders.
- Produce regular reports on network performance against service level agreements, regulatory agreements, and internal performance targets.

QUALIFICATION.

- Degree in Telecommunications Engineering, IT or equivalent
- ITIL certification will be an added advantage.

EXPERIENCE

- 5 years' professional experience in the telecommunications sphere.
- 2 years' experience of managing a Network Management Centre or similar environment.

LEGAL CERTIFICATION / PROFESSIONAL MEMBERSHIP

- Membership of a relevant professional body will be an added advantage e.g. BIE, IEEE, etc.
- Membership to Engineering Registration Board.

*** Please note this position works in a 24hr operation area**