

POSITION: Value Added Services Analyst

REPORTS TO: OSS & VAS Manager

OBJECTIVE OF THE POSITION

- To provide efficient and accurate support services to Billing and VAS System Users.
- To plan and implement operations, maintenance and support of Billing and VAS System.

QUALIFICATION.

- Degree in Computer Science or Information Science or equivalent.

EXPERIENCE

- 5 years' experience working in a billing environment.
- Experience in Project Management methodologies and tools.
- Experience working in an ITIL compliant environment and or formal ITIL certification.

LEGAL CERTIFICATION / PROFESSIONAL MEMBERSHIP

- ITIL
- PRINCE2
- Membership of a relevant professional body will be an added advantage.